

Group leaders acknowledge all members have read the waiver and Ice Creek Lodge Booking Policy by returning the completed group information sheet

Booking Policy

Individual OR Group Bookings

At the time of booking a **50% deposit is required to confirm your space** for the date you have requested. Your space will **not** be reserved until the **50% deposit** is received. The remaining cost, the **Final Payment is due 3 months prior** to the first day of your back country experience with Ice Creek Lodge. **All deposits are nonrefundable.** In the event of cancellations prior to 3 weeks of trip start date we will gladly refund your Final Payment **only** in the event we are able to sell your reservation. Refund amounts are determined by the amount we are able to sell your space for. Trip cancellations within 3 weeks before your departure date for Ice Creek Lodge will **NOT BE REFUNDED; NO EXCEPTIONS.**

Booking Conditions

1. Ice Creek Lodge reserves the right to cancel a booking at any time with a full refund.
2. The participation of any person during a day of skiing is subject to the discretion of the guide.
3. All health conditions and allergies must be noted on the registration form.
4. No Alcohol or Drugs (excluding personal prescriptions) are allowed while skiing or snowboarding.
5. It is the **trip leader's responsibility** to assure that each member of the group has been made aware of and has read the Waiver. With the return of your group information sheet, you are confirming that all of your group members have read and understood both the Waiver and Booking Policies Agreement.

*We offer a 25% discount for **trip leaders**. Trip leaders are responsible for group payment, group information and all communication with every individual skier in their group.

Cancellations

All deposits are nonrefundable. In the event of cancellations prior to 3 weeks of trip start date we will gladly refund your Final Payment **only** in the event we are able to sell your reservation. Refund amounts are determined by the amount we are able to sell your space for. Trip cancellations within 3 weeks before your departure date for Ice Creek Lodge will **NOT BE REFUNDED; NO EXCEPTIONS.**

Ice Creek Lodge cannot make exception to its cancellation policies for any reason; including personal emergencies and weather conditions. We recommend our guests purchase Trip Cancellation Insurance. Please contact your travel agent for details.

All clients are responsible for arriving at the staging area at the pre-arranged time.

Medical Emergencies

You will be responsible for the cost of a helicopter evacuation, if necessary. **Check your medical insurance coverage for details on air evacuation and medical expenses.**

The participation of any person during a day of skiing is subject to the discretion of the guide.

All health conditions and allergies must be noted on the Ice Creek Lodge registration form.

These precautions are necessary to help ensure clients have a safe and fun back country experience.

Bad Weather

Ice Creek Lodge will assume no responsibility for days lost due to weather conditions. Weather delays for your flight into Ice Creek are a possibility under severe winter weather conditions. Other arrangements for skiing on that day can be made at various neighbouring local resorts.

We recommend a flexible travel schedule for your return home in case of an unplanned flight delay out of the lodge.

Damage to premises - Damage or loss of equipment

All damage to surrounding structures, utilities and/or Ice Creek Lodge property resulting from misuse will be billed to the user at a "cost to replace" value determined by Ice Creek Lodge management.

We are not responsible or liable for the loss or damage of clients' personal or rented equipment; traveling to or from the lodge or during the course of the clients' back country trip.

Liability

By registering for an Ice Creek Lodge back country skiing and/or snowboarding package, you acknowledge the risks of mountainous areas in winter conditions and the risks of traveling in aforementioned terrain. Each participant will be required to sign a Release of Liability, Waiver of Claims, and Assumption of Risks and Indemnity Agreement before

being allowed to ski or snowboard with Ice Creek Lodge. A copy of this aforementioned document can be accessed under Questions and Forms on the side or main menu.

Group leaders acknowledge all members have read the waiver and Ice Creek Lodge Booking Policy by returning the completed group information sheet. All claims - irrespective of the nationality of the participants - shall be governed in all respects by and interpreted in accordance with the laws of the province of British Columbia.

Skiers must be 19 years of age or older.

Insurance

We recommend you purchase medical, cancellation and travel insurance. Please contact your travel agent for details.